

Registering body report

30th APRIL 2014

RTO Information

NTIS number	22274
Name	Technical Advanced Training
Street Address	Suit 15, 11-17 Pearcedale Parade
City/town/suburb	Broadmeadows
State	Victoria
Postcode	3047

Learner response

Response count (number)	50
Population count (number)	50
Response rate (per cent)	100%

Learner feedback

Trainer Quality (1)	89.76	17.27
Effective Assessment (2)	88.48	17.58
Clear Expectations (3)	88.31	17.36
Learning Stimulation (4)	82.64	22.09
Training Relevance (5)	88.65	17.23
Competency Development (6)	89.31	16.56
Training Resources (7)	87.98	18.69
Effective Support (8)	87.53	17.53
Active Learning (9)	87.85	18.18
Overall Satisfaction (10)	90.65	15.05

Survey contexts and use

Completion of this section is optional and may be used by the RTO to provide information and an explanation of the data provided.

Specific contexts to consider when interpreting survey results	
Main ways data has been used for continuous improvement	

Comments Report

The Comments Report lists the comments provided to the two open-ended questions on the Learner Questionnaire (LQ).

The LQ contains questions that seek information about the best aspects of training, and about the aspects of training most in need of improvement. The report provides the print out of these.

LQ best aspects

Student #: Comments

- 1 Trainers
- 2 Role plays
- 3 Content
- 4 Role plays
- 5 Trainers
- 6 Meeting new people
- 7 Everything
- 8 Law related to Security industry
- 9 First Aid
- 10 Trainer knowledge and experience
- 11 Interesting Course
- 12 Role Plays
- 13 Role Plays
- 14 Trainer experience
- 15 Trainer
- 16 Training
- 17 Everything
- 18 Learning experience
- 19 Atmosphere
- 20 Training as a team
- 21 Everything
- 22 Trainers

23 Everything
24 Training
25 Trainers
26 Trainers
27 Role plays
28 Trainers
29 Practical and theory
30 Friendly trainers
31 Practical and theory
32 Training, Trainers
33 Trainers
34 Role plays
35 First Aid
36 Step by step learning
37 Meeting new people
38 Course
39 Trainers, Training, Classmates
40 Skills and knowledge
41 Videos
42 Role plays
43 Training
44 Trainer and classmates
45 Training
46 Learning
47 All of it
48 Trainers
49 Trainers
50 Environment, assignments and classmates

LQ needs improvement

Student N°		Comments
1	Nil	
2	Nil	
3	Role Plays	
4	Nil	
5	Nil	
6	Nil	
7	Nil	
8	Nil	
9	Law	
10	Nil	
11	Nil	
12	Nil	
13	Needs more practical	
14	Nil	
15	Nil	
16	Nil	
17	Nil	
18	Nil	
19	Nil	
20	Nil	
21	Nil	
22	Security Skills	
23	Nil	
24	Training	
25	Nil	
26	Nil	
27	Nil	
28	Nil	
29	Nil	
30	Nil	
31	Nil	
32	Nil	

33 Nil

34 Nil

35 Nil

36 Nil

37 Nil

38 Nil

39 Nil

40 Nil

41 Study Material

42 Not realistic enough

43 Nil

44 Time

45 Time Management

46 Nil

47 Nil

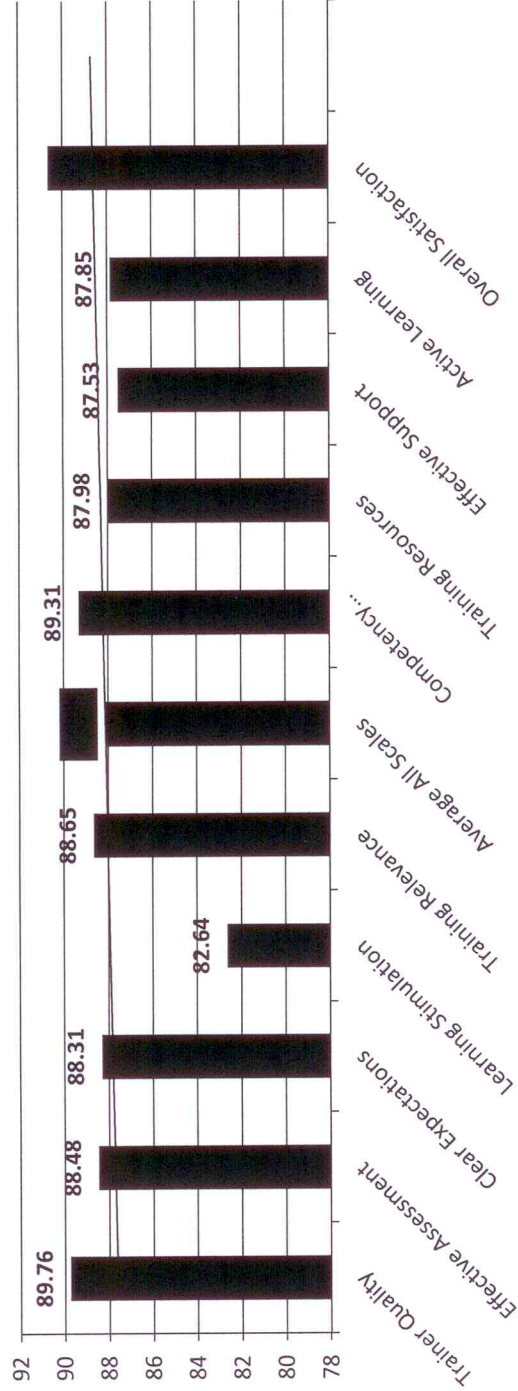
48 Nil

49 Nil

50 Time Management

Trainer Quality	Effective Assessment	Clear Expectations	Learning Stimulation	Training Relevance	Average All Scales	Competency Development	Training Resources	Effective Support	Active Learning	Overall Satisfaction
89.76	88.48	88.31	82.64	88.65	88.12	89.31	87.98	87.53	87.85	90.65

LQ Summary Statistics for ALL COURSES





Registered Training Organization Number: 22274
Security Training ~ Taxi Training ~ First Aid Training ~ R.S.A Training

Re: LQ Analysis Evaluation Report between 1st January 2014 to 30th April 2014 for ALL COURSES
 After reviewing the survey's Training Manager has undertaken a statistical valid analysis of the data hence, developed an evaluation report to present to the VRQA to highlight the size and contribution of the private training and education effort being implemented for the courses on its scope of registration.

I would like to thank all Learners and relevant team members who have contributed to the development of this survey evaluation.

Scale #	Scale	Analysis	Recommendations /Issues	Next Survey Analysis Review Date
1	Trainer Quality	While the average variation has decreased from 18.03 to 17.27, the average score has also decreased from 89.98 to 89.76 In saying that, our trainer quality is above the average of all scales.	Training manager will be organising Trainers to undergo more professional development to ensure trainer quality is maintained.	August 2014
2	Effective Assessment	While the average score has decreased from 90.48 to 88.48, an average change from 15.84 to 17.58.	All Assessments have been reviewed in last month or two. This possible change in effective assessment may possibly be due to the new delivery of assessments. For example, splitting the class into two to prevent cheating.	August 2014

TECHNICAL ADVANCED TRAINING
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Scale #	Scale	Analysis	Recommendations /Issues	Next Survey Analysis Review Date
3	Clear Expectations	The survey analysis reveals that the average score of clear expectations has decreased from 89.98 to 88.31, while the average variation has increased from 16.78 to 17.36	All trainers will still need to remind students about the importance of assessments and how it will be conducted. Some points to discuss will be each unit of competency involved and the assessment criteria. Continue mentioning about Tea/coffee breaks and parking as well.	August 2014
4	Learning Stimulation	When comparing the average scores from the last review, it is evident that the score for learning stimulation has decreased from 85.65 to 82.64. This score still makes it the lowest scoring of all scales; however, its average variation score has increased to 22.09, making it the highest scoring of all the scales average variation score.	Staff will be engaged in more VET PD in 2014. This will be organised in the next coming months ahead. Possible May or June 2014.	August 2014
5	Training Relevance	Overall, 88.65% of all students were happy with the level of training relevance provided, which is a decrease from the last review score of 89.76%. In saying this, the average variation score has increased from 16.39 to 17.23	Try to engage their learning by referring to our new Student Activity Folders.	August 2014

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6	Competency Development	There was a slight decrease in the average variation and there was also a slight decrease in the average score from 89.98 to 89.31	Nil	August 2014
7	Training Resources	There has been a slight decrease from the previous survey analysis (90.32%). The score now shows that 87.98% of all students agree that their training resources were suitable for the course.	Keep reviewing and updating RTO's training materials to ensure industry relevance.	August 2014

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Scale #	Scale	Analysis	Recommendations /Issues	Next Survey Analysis Review Date
8	Effective Support	While the average variation has increased from 15.31 to 17.53, the average score has decreased from 91.09 to 87.53	Continue to support all students. Answer their questions with wholeness and provide extra assistance if required. Also provide regular feedback on their performance.	August 2014
9	Active Learning	Overall, 87.85% of all students were happy with the level of active learning, which is a decrease from the last review score of 89.14%.	Engage student learning by referring to our new Student Activity Folders.	August 2014
10	Overall Satisfaction	Overall, 90.65% of all students have agreed to being completely satisfied with the services that Technical Advanced Training has provided them with. This result has slightly decreased when in comparison to our previous survey.	Continue with the same delivery and assessment strategy. Try and explore other means of suggestions for possible improvements.	August 2014

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